Item A: This should be the sponsor's
Social Security Number. If the
claim is denied because the
member is not enrolled in DEERS,
make sure that Item A is correct.

Item B: Anytime that you inquire about a claim, you should use this claim number.

Item C: The allowed amount is the amount approved by TRICARE for the service. If the TRICARE allowed amount is different than the billed amount there will be a code explaining the reason. Be careful! In some cases it may describe a cost for services that are not a TRICARE covered benefit. Check with your WPS or your Health Benefits Advisor.

Item D: Any amount that you need to pay, in addition to what TRICARE pays will be shown under the deductible or cost share section.

Item E: This shows the actual amount paid by TRICARE.

Beneficiaries of TRICARE who have had their claims processed by WPS, and who register to receive secured access to the TRICARE4u site, can check online for the status of their claims, their own eligibility or that of a family member, view their out-of-pocket expenses, update their personal information, and much more. For more information visit: www.TRICARE4u.com



Do you have questions about your EOB?



Active Duty Members:

Wisconsin Physician Service (WPS) Active Duty Overseas P.O. Box 7968 Madison, WI 53707-7968

Active Duty Family Members:

Wisconsin Physician Service (WPS) Foreign Claims P.O. Box 7985 Madison, WI 53707-7985

Or you can reach WPS at: (608) 301-2310/2311

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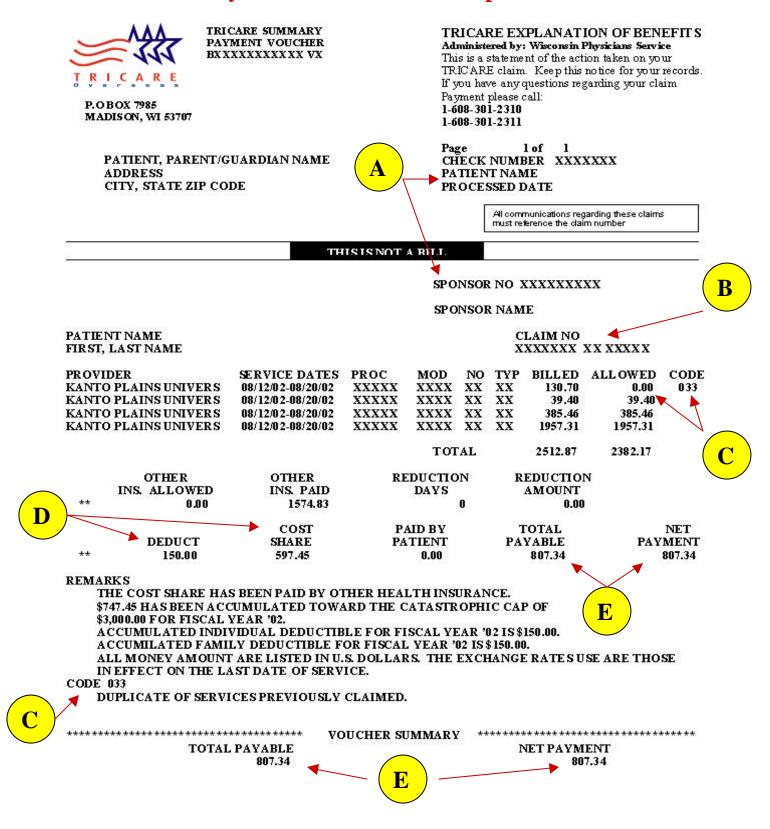


How will I know if TRICARE paid my claim?



Explanation of Benefits (EOB)

How to read your TRICARE WPS Explanation of Benefits



The Explanation of Benefits (EOB) is a statement the TRICARE contractor, Wisconsin Physicians Service (WPS), sends you and the provider who participates in TRICARE. Each time WPS considers a claim, whether it is paid, partially paid, pended or denied, an EOB should be forward to both you and your provider about the actions they took. It is important to validate the accuracy of their payment and your financial responsibility on the claim. The EOB is your receipt for healthcare services received, keep it for future reference.